



1st October 2018

Hilfield Cancellation Policy for Group Bookings

A deposit of £100 per house is asked at the time of booking, after which time the booking will be confirmed.

A full refund of the Deposit will only be made for cancellations made within 7 days of confirmation of the booking.

If a cancellation is made up to 8 weeks before the date of the arrival, then it **MAY** be possible to transfer the deposit to another booking – please contact the Guest Co-ordinator.

If a group want sole use of the house, then they are expected to donate for that house, ie we cannot have 1 or 2 people in a house with the rest of the rooms empty. The Guest Co-ordinator will explain this if req.

Please Note - There will be **No** refund of deposits for Cancellations of bookings within 8 weeks of the date of arrival.

Hilfield Friary's income is mostly from Guest Donations and therefore unfortunately we need to implement a deposit system to enable us to keep the recommended donation low enough as to be accessible to all who wish to come, whilst keeping the friary running.

Suzi Herbert

Guest Coordinator
Hilfield Friary Community

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